



## Using the New HearAid-WoofSMS Interface

Beginning with the 7.0.2022.6 release of HearAid, subscribers to the SMS Advantage messaging service have the option to switch to using the new HearAid-WoofSMS interface. The advantages of making the switch are:

- Improved performance with a simple user interface
- The ability to send SMS messages from any computer running HearAid without the need to install SMSAdvantage on each computer
- The ability to deploy a small utility that will automatically retrieve responses from clients and, if the message was an appointment reminder generated from the HearAid calendar, update the appointment status to **Confirmed** if the client responded **Y** to the message or to **SMS Reply: Needs Follow-up** if the client makes any other response
- The ability to log in directly to the WoofSMS web site to manage your account
- Preview the recipient list and delete all or selected unsent messages before sending, or only send messages to selected recipients
- Delay sending messages until a specified date and time

## Setting Up the Interface

The two utility programs HAWoofSMSIntf and HAWoofSMSRec are installed in the \HearSoft\HearAid folder as part of the installation of HearAid Version 7.0.2022.6 and higher.

The SMSAdvantage/Almani account number and password are required to set up the interface in

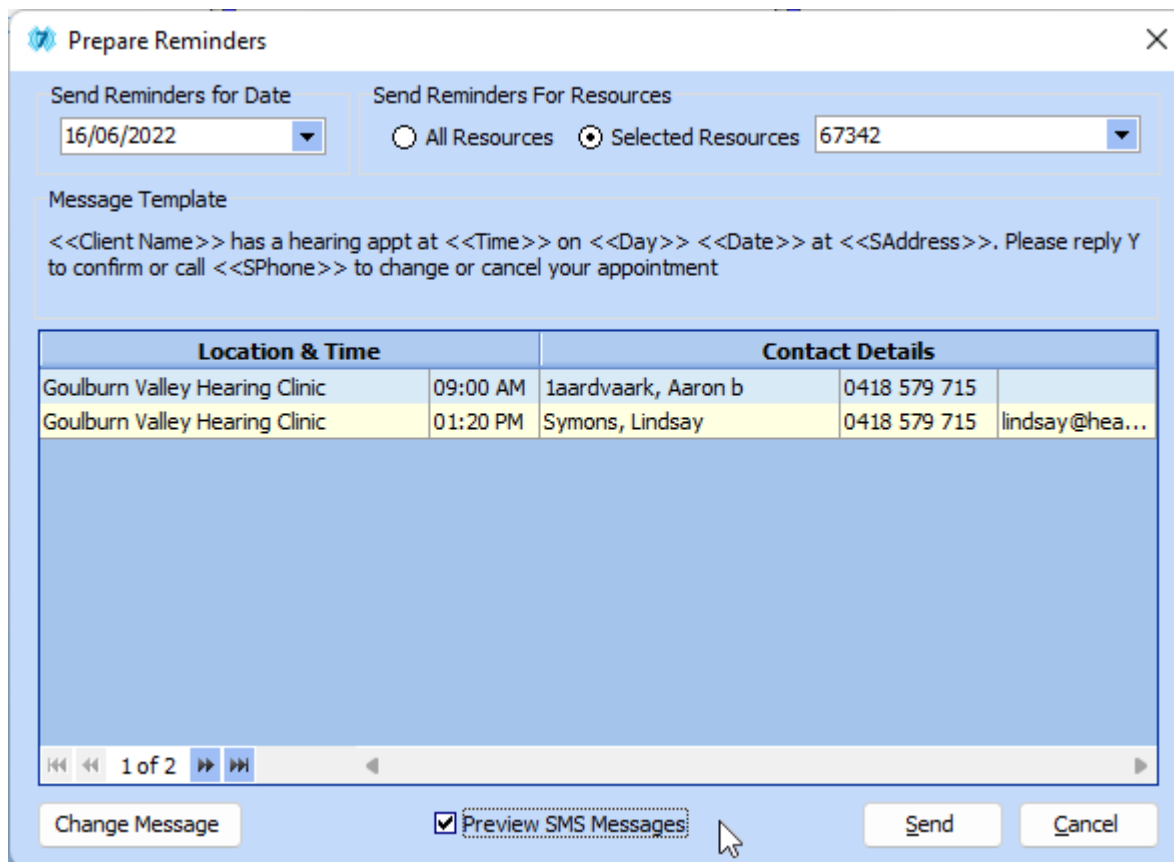
### Tools|Options|SMS

SMS	
Account	123456
Password	*****
Sub-Account Number	1
Program Path	C:\HearSoft\HearAid\HAWoofSMSIntf.exe

- Enter your Account Number
- Enter your Password
- Leave the Sub-Account Number as 1
- Enter the path to the HAWoofSMSIntf.exe; this should normally be the HearAid folder. You can click on the ellipsis button at the right-hand end of the row to activate a file selection dialog
- Save your settings

## Using the Interface

Sending SMS messages from the Calendar, Client Details or the **Quick Reports|SMS** menu is exactly the same as previously. The only difference now is that if the **Preview SMS Messages** box is ticked in the **Prepare Reminders** or



**Prepare Reminders**

Send Reminders for Date: 16/06/2022

Send Reminders For Resources: ☐ All Resources ☒ Selected Resources 67342

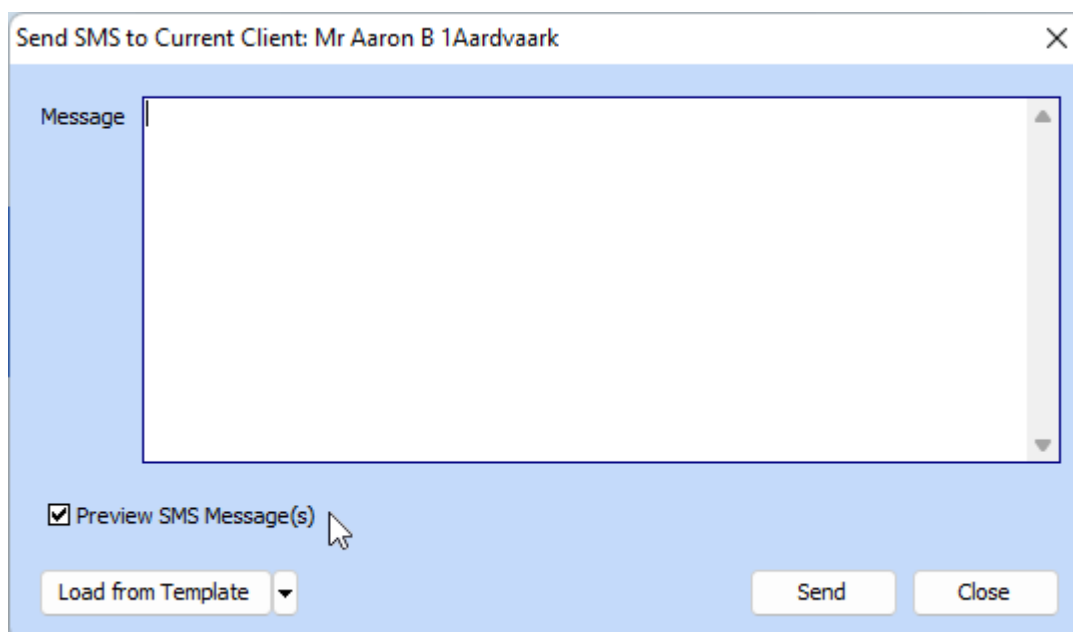
Message Template  
<<Client Name>> has a hearing appt at <<Time>> on <<Day>> <<Date>> at <<SAddress>>. Please reply Y to confirm or call <<SPhone>> to change or cancel your appointment

Location & Time		Contact Details		
Goulburn Valley Hearing Clinic	09:00 AM	1aardvaark, Aaron b	0418 579 715	
Goulburn Valley Hearing Clinic	01:20 PM	Symons, Lindsay	0418 579 715	lindsay@hea...

1 of 2

Change Message ☒ Preview SMS Messages Send Cancel

or **Quick SMS** dialog



**Send SMS to Current Client: Mr Aaron B 1Aardvaark**

Message

☒ Preview SMS Message(s)

Load from Template Send Close

the new interface will display.

**Note:** If you do not tick the **Preview** box then the messages will be sent directly without any further user intervention!

## The New Interface

HearAid-WoofSMS Interface

Send SMS Messages Now ☐ Send Selected Message/s Only

Check for Replies WoofSMS Login

26/22/2022 05:00:PM

Delayed Send Message Delivery Close

Account Number Sub-Account Number Password

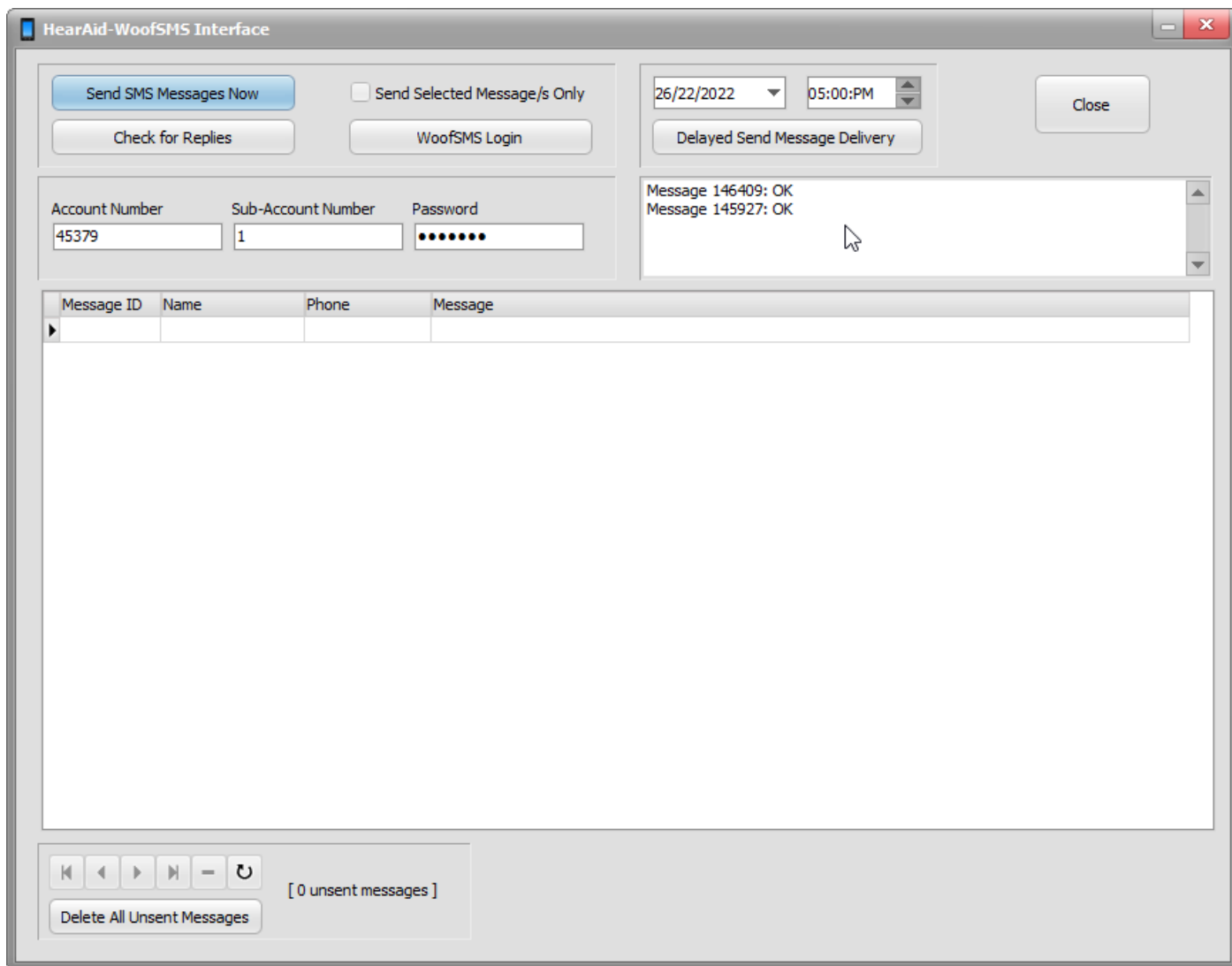
45379 1 .....



Message ID	Name	Phone	Message
146409	Aaron B	0418579715	Aaron B 1Aardvaark has a hearing appt at 9:00AM on Thu 16 June 2022 at 55 Edward Street,...
145927	Lindsay	0418579715	Lindsay Symons has a hearing appt at 1:20PM on Thu 16 June 2022 at 55 Edward Street, SHE...

[ 2 unsent messages ]

Delete All Unsent Messages

- Click **Send SMS Messages Now** to send all the messages shown in the table; the status for sending each message will appear in box above the table as shown here:



- You can select specific messages to send by clicking and Ctrl+Clicking to select the messages, tick the **Send Selected Messages Only** box, then click the **Send SMS Messages Now** button
- You can schedule when you want the messages sent by entering a date and time then clicking the **Delayed Send Message Delivery** button
- You can check for replies by clicking on the **Check for Replies** button. If the replies are related to Calendar appointments, the Calendar will be updated automatically to show the status as **Confirmed**  if the reply is a simple **Y**; any other reply will be flagged for follow-up 
- Click the **WoofSMS Login** button to access your account on the Woof SMS web page

## Processing Replies Automatically in the Background

The HearAid-WoofSMS interface includes a small utility HAWoofSMSRec.exe which can monitor WoofSMS for replies and process them automatically. The utility will check for replies every 10 minutes, but if you would like to change that interval then you will need to manually edit the file HAWoofSMSIntf.ini and change the Sleep setting

Sleep=600000

The setting is in thousandths-of-a second i.e. 1000 = 1 second, 60000 = 1 minute

Creating a shortcut to this utility in the Windows Start-up folder will start the utility when Windows starts and it will sit quietly in the background, processing replies as they arrive.